



FOR IMMEDIATE RELEASE

## **2018 Innovation Fund winner studies impact of appointment-based model of practice**

TORONTO, October 31, 2018 – The Canadian Foundation for Pharmacy (CFP) is pleased to fund research that will study the impact of an appointment-based model (ABM) of practice on patients and community pharmacy staff. This will be the first research of its kind in Canada.

CFP has awarded \$45,000 from its **Innovation Fund** to a research team headed by Lisa Dolovich, researcher at the Leslie Dan Faculty of Pharmacy, University of Toronto, and Saleema Bhaidani, Director, Pharmacy Innovation & Professional Affairs, at Whole Health Pharmacy Partners. The study is a retrospective analysis of the impact of the ABM at six independent pharmacies, which implemented the model of practice in September 2017.

ABM uses medication synchronization to coordinate refills for chronic medications into one pick-up. The appointment occurs at the time of pick-up, when pharmacists can review, address and follow up on medication-related issues on a monthly or regular basis, according to the patient's needs and requests. In the U.S., it's estimated that approximately 10% of community pharmacies have adopted the model over the past decade.

This Canadian study will seek to evaluate clinical outcomes as well as the impact on medication adherence. It will identify the key characteristics of patients who would benefit from the appointment-based model. As well, it will study the impact of the ABM on workflow in the pharmacy, and on pharmacy staff. The study will be completed early in 2019.

"The appointment-based model is a promising approach to enable pharmacists to better manage workflow and engage more effectively in medication management," noted Dr. David Edwards, a member of the CFP Innovation Fund Evaluation Committee and a Past-President of CFP, who is the Hallman Director at the School of Pharmacy, University of Waterloo.

The ABM study is one of four funded by CFP's **Innovation Fund** this year. Through the **Innovation Fund**, CFP supports projects and research that facilitate the evolving role of the pharmacist and seek to advance the profession of pharmacy. The Foundation has contributed more than \$1 million to this cause since 2004.

For more information about the Innovation Fund and this year's grant recipients contact:

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